



Family Information Related to COVID-19 and School Closures Bulletin #7 - April 1, 2020

Dear Whitnall Families:

Watching our teachers and students re-engage and connect this week has been amazing. It was much needed by everyone. Below are some updates and additional information to share.

Technology

1. Students or parents should email helpdesk@whitnall.com for ALL technology questions and issues. This includes logins, devices, software, connectivity, and Infinite Campus.
2. You will receive an automated email reply with a Help Desk ticket.
3. You will then receive a personalized response to your issue.
4. If you need to drop off a Whitnall device to be repaired and/or pick up a loaner or repaired device, you should also email helpdesk@whitnall.com. You will receive an email confirming your participation in curbside technology pick-up and drop-off service. Curbside tech service will take place at the main entrance of WHS from 10 AM to 3 PM daily starting on Thursday, April 2. You must have a Help Desk ticket. *Please note that the Help Desk can only service devices owned by the Whitnall School District.*

School Calendar

DPI has provided all school districts with the opportunity to waive instructional minutes for the school year due to the extraordinary circumstances. In addition to our extended spring break, here are the changes we needed to make to our school calendar:

- Friday, April 10 will **not** be a scheduled student learning day
- Monday, April 13 **will** be a scheduled student learning day
- Friday, May 22 **will** be a scheduled student learning day, whether virtual or physical
- June 11 is still the planned end of school year student learning day, whether virtual or physical

While we still don't know if we will return to school this year, know that it is our preference to have some physical closure to the school year; however, that may not be our decision to make.

Belongings in Schools

Each school building will be contacting families who have students with any personal belongings that were not picked up over the past two weeks. These notifications will be in an email from each building with details about pick-up.

Schedule for April 6 and Beyond

On April 2, principals will be sending emails to students and families with the learning schedules and expectations that will begin next week.

[Virtual Learning Resources](#)

[COVID-19 Family Resources](#)

If you have questions, please do not hesitate to contact me or a building principal. Stay safe and healthy!

Lisa L. Olson, Ph.D.
Superintendent